The Impact of Brand Trust and Brand Image on Purchase Decision Through Buying Interest Consumers as an Intervening Variable

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PT. Wangta Agung or better known with Ardiles operating in the footwear sector in Indonesia. This research aims to analyze and describe impacts brand trust and brand image towards Purchase decisions through purchase interest consumers as an intervening variable. This research method uses distributing questionnaires to 100 respondents, with а non-sampling technique probability sample. Collection technique data using a Likert scale with distribute questionnaires via Google Form. The analysis method uses with SEM-PLS 4.0. The research results show that brand trust and brand image do not positive and non-significant effect, brand trust has a positive effect and significant impact on consumer buying interest the same as the brand image variable, the intervening variable buying interest has an influence positive towards purchasing decisions, Brand trust andbrand image have an influence positive and significant to the decision purchases through consumer buying interest as an intervening variable.It means with the presence of intervening variables will make consumers more interested and make purchasing decisions on Ardiles products in the city of Semarang

Keywords: Brand Trust, Brand Image, Purchase Interest, Purchase Decision.

INTRODUCTION

The fashion industry is experiencing rapid growth currently, which is largely driven by people's lifestyles. However, the impact of the pandemic has changed the landscape of this industry significantly. During 2020, the fashion industry faced a high threat regarding the risk of bankruptcy. Industry leaders must think hard to adapt strategies and create new business models to maintain sustainability. Many fashion companies are closing their outlets due to this change in behavior and switching to the use of digital technology.

Initially, fashion trends in Indonesia tended to adopt Western styles, both in the choice of materials and designs. In general, young people in Indonesia prefer simple and relaxed clothes or shoes, especially for daily activities such as working, going to campus, traveling. The development of fashion trends in Indonesia is influenced by several factors such as the media, entertainment industry, business world, and the internet. According to the website http://italianfashionschool.id currently, the fashion trend that is currently developing in Indonesia is shoes, the Indonesian shoe market, there are many companies that operates, including local and international companies. Ardiles is an Indonesian shoe brand that is well known among students. However, along with developing trends in the world of shoes, Ardiles has established itself as an Indonesian shoe brand that provides various models suitable for various groups.

On the way to building PT. Wangta Agung or better known as its product Ardiles, is experiencing many problems, one of which is a continuous decline in sales percentage every year which can be seen in the Top Brand Index in the 2021-2024 period.

Based on the Top Brand Award 2024 image above, the highest level of product purchases is Eiger, which reaches 37.10%, second is Carvil, which reaches 18.30%, while Ardiles is in third place with the Top Brand Award with a percentage of 11.20% in 2021, then in 2022 Ardiles experienced a decrease from the previous percentage to 10.40%, then in 2023 Ardiles experienced another decrease to 9.90%, most recently in 2024 Ardiles experienced a very drastic decrease from previous years until now to 8.60%. This proves that there are quite serious problems in the Ardiles company and require the best solution for this.

This makes it interesting to examine again, to ensure the truth that exists in different objects, and in this research to bridge existing problems, this research offers an intervening variable as a solution, namely consumer buying interest. The hope is that with good buying interest from consumers, it will make consumers' moods more open to buying the products offered by the company in this research, namely Ardiles products.

LITERATURE REVIEW

Purchase Decision

According to (Kotler 2002), purchasing decisions are a series of processes that consumers go through in determining purchasing actions. According to (Darsono and Husda 2020), purchasing decisions are decisions that influence financial aspects, economic development, technological progress, price and culture. Therefore, this decision encourages consumers to search for information and make purchasing decisions about a product

Interested in buying

According to Simamora (2015) quoted in (DA Sari et al., 2021), interest is something that is personal and related to attitudes. Individuals who are interested in an object will have the strength or urge to carry out a series of behaviors to approach or obtain the object. According to (Kotler and Keller 2016) quoted in (Niaga & Bandung, 2020) consumers may also form the intention to buy the most preferred brand, which means that consumers have the desire to buy a product based on a particular brand.

Brand Trust

According to (Arikunto 2018), brand trust is the consumer's belief that a product has certain attributes, which are formed from repeated views and through learning and experience. Customer trust is critical to success, because relationships based on trust are invaluable. Groups of people who believe in the quality of a product or service tend to have the desire to fulfill people's needs or desires by purchasing that product (Kurnia & Krisnawati 2023).

Brand Image

Brand Image is an image formed in consumers' minds about a particular brand, which is formed through evaluation and comparison with other brands in the same product category. The image of each product on the market is influenced by marketing strategies designed to differentiate it from competitors, as explained by (Kotler and Keller 2016).

Thinking Framework

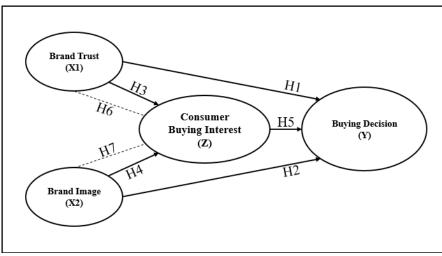


Figure 1. Thinking Framework

Hypothesis

1. The influence of Brand Trust on purchase decisions

Brand Trust on Purchasing Decisions with the original sample path coefficient (0.200) with T statistics of (1.643), therefore the T statistics value is 0.05. These results show that Brand Trust has a negative influence and non-significant to purchasing decisions. **(Ho)**

H1: Brand Trust has a negative and non-significant effect on purchasing decisions2. The influence of brand image on purchase decisions

Brand Image on purchasing decisions with an original sample path coefficient of (0.196), with T statistics of (1.607), therefore the T statistics value is 0.05. These results show that Brand Image has a negative and non-significant influence on purchasing decisions. **(Ho)**

H2: Brand Image has a negative and non-significant effect on purchasing decisions

3. The influence of Brand Trust on Purchase Interest Brand Trust on Purchase Interest with an original sample path coefficient of (0.380), with T statistics of (2.603), therefore the T statistics value is >1.96 and the P Values is (0.009) so it shows a figure <0.05. These results show that Brand Trust has a positive and significant influence on Consumer Purchase Interest. (Ha)

H3: Brand Trust has a positive and significant effect on Purchase Interest

4. The influence of Brand Image on buying interest Brand Image on Purchase Interest with an original sample path coefficient of (0.526), with T statistics of (3.646), therefore the T statistics value is >1.96 and the P Values is (0.000) so it shows a figure <0.05. These results show that Brand Image has a positive and significant influence on Consumer Purchase Interest. (Ha)</p>

H4: Brand Image on Consumer Purchase Interest

5. Influence between Purchase Interest on purchase decision

Purchase Interest on Purchase Decisions with an original sample path coefficient of (0.540), with T statistics of (4.094), therefore the T statistics value is >1.96 and the P Values is (0.000) so it shows a figure <0.05. These results show that Purchase Interest has a positive and significant influence on Purchase ecisions. **(Ha)**

H5: Purchase Interest has a positive and significant influence on Purchase Decisions

6. The influence of Brand Trust on purchase decisions through Purchase Interest as an intervening variable

Brand Trust on Purchase Decisions through Purchase Interest as an intervening variable, with an original sample path coefficient of (0.205), with T statistics of (2.222), therefore the T statistics value is >1.96 and the P-Values is (0.026) so it shows a number < 0.05. These results show that Brand Trust has a positive and significant influence on Purchase Decisions through Purchase Interest as an intervening variable. **(Ha)**

H6: Brand Trust has a positive and significant effect on purchasing decisions through Purchase Interest as an intervening variable

7. The influence of Brand Image on purchasing decisions through Purchase Interest as an intervening variable

Brand Image on Purchase Decisions through Purchase Interest as an intervening variable, with an original sample path coefficient of (0.284), with T statistics of (2.573), therefore the T statistics value is >1.96 and the P-Values is (0.010) so it

shows a number < 0.05. These results show that Brand Image has a positive and significant influence on Purchase Decisions through Purchase Interest as an intervening variable. **(Ha)**

H7: Brand Image has a positive and significant influence on purchasing decisions through Purchase Interest as an intervening variable

RESEARCH METHODS

The method in this research uses a questionnaire with a total distribution of 100 respondents, the sampling technique used is non-probability sample. With the "Convenience Sample" technique, the number of samples in this study was determined using the lemeshow formula. The data collection technique used was a Likert scale by distributing questionnaires and distributing them via Google Form. The data analysis method uses Structural Equation Modeling-Partial Least Square (SEM-PLS) version 4.0.

RESULTS AND DISCUSSION

Validity Test Results

Tabel 1. Hasil outer Loading (Loading Factor)

Variable	Indikator	Outer Loadings
	BT 1	0.827
Brand Trust	BT 2	0.803
	BT 3	0.856
	BT4	0.824
	BI 1	0.835
Brand Image	BI2	0.882
	BI 3	0.847
	MB 1	0.723
Interested in buying	MB 2	0.861
	MB 3	0.904
	KP 1	0.720
	KP 2	0.806
Purchase Decision	KP 3	0.819
	KP 4	0.790
	KP 5	0.852

Source: Primary data processed by SmartPLS 4.0, 2024

The results of SmartPLS 4.0 can be seen in table 1 which shows that the outer loadings values with variables have met the convergent validity criteria because the indicators have validity values above >0.70. In table 4.6, the correlation value for the Brand Image variable shows a validity value above >0.70, the correlation for the Brand Image variable shows a validity value above >0.70, the correlation for the Consumer Purchase Interest variable shows a validity value above >0.70, the correlation for the variable Purchase decisions shows validity values above >0.70. This shows that values above >0.70 for variable constructs are not eliminated from the model.

Convergent Validity Test

Tabel 2. Nilai Average Variance Extracted (AVE)			
Variable	AVE	Information	
Brand Trust	0.685	Valid	
Brand Image	0.730	Valid	
Buy Interest	0.693	Valid	
Purchase Decision	0.637	Valid	

Source: Primary data processed by SmartPLS 4.0, 2024

Based on table 2 above, it shows that the AVE value expected by this research is as follows:

- The results above show that the AVE value of the Brand Trust variable (X1) is 0.685
 > 0.50, thus indicating that the Brand Trust variable has good validity.
- The results above show that the AVE value of the Brand Image variable (X2) is 0.730
 > 0.50, thus indicating that the Brand Image variable has good validity.
- The results above show that the AVE value of the variable (Intervening) Purchase Interest is 0.693 > 0.50, thus indicating that the Purchase Interest variable has good validity.
- The results above show that the AVE value of the Purchasing Decision variable (Y) is 0.637 > 0.50, thus indicating that the Purchasing Decision variable has good validity.

		sults of Cross Loa		Dunchase
Indicator	Brand Trust	Brand Image	Interest in	Purchase
			Buying	Dicision
BT 1	0.827	0.696	0.605	0.609
BT 2	0.803	0.667	0.624	0.646
BT 3	0.856	0.675	0.697	0.715
BT 4	0.824	0.657	0.737	0.655
BI 1	0.636	0.835	0.661	0.661
BI 2	0.708	0.882	0.731	0.731
BI 3	0.737	0.847	0.680	0.680
MB 1	0.654	0.649	0.723	0.558
MB 2	0.666	0.699	0.861	0.793
MB 3	0.702	0.738	0.904	0.787
KP 1	0.549	0.572	0.567	0.720
KP 2	0.609	0.613	0.694	0.806
KP 3	0.646	0.639	0.669	0.819
KP 4	0.697	0.713	0.767	0.790
KP 5	0.658	0.678	0.733	0.852

Discriminant Validity

Source: Primary data processed by SmartPLS 4.0, 2024

Based on what is shown in table 3, it is known that each indicator on the research variable shows the largest cross loading value on the variable it forms, with the reflexive indicators showing the cross loadings value for each variable >0.70, compared to the cross loadings value on the other variables. The results of the processed data in table 3 show that each indicator of the variables used in this research has good discriminant validity.

Table 4. Composite Reliability Results				
Variable	Composite reliability	Information		
Brand Trust (X1)	0.897	Reliable		
Brand Image (X2)	0.890	Reliable		
Interest in Buying (Intervening)	0.870	Reliable		
Purchase Decision (Y)	0.898	Reliable		
Source: Primary data processed by	SmartPLS 4.0.2024			

Source: Primary data processed by SmartPLS 4.0,2024

Based on table 4, the results of composite Reliability for Brand Trust are (0.897), Brand Image is (0.890), Purchase Interest is (0.870), and Purchase Decision is (0.898). With this, the results of all constructs have reached the value of good Composite Reliability. Because it has exceeded the value >0.70 which is supported by theory (Hair et al., 2021).

Table 5. Cronbach's Alpha Results				
Variable	Cronbach's alpha	information		
Brand Trust (X1)	0.847	Reliable		
Brand Image (X2)	0.815	Reliabel		
Interest in Buying (Intervening)	0.774	Reliabel		
Purchase Decision (Y)	0.857	Reliabel		

Source: Primary data processed by SmartPLS 4.0,2024

Based on table 5, the Cronbach's Alpha results show that the Brand Trust variable is (0.847), the Brand Image variable (0.815), the Purchase Interest variable (0.774), and the Purchase Decision variable (0.857). The results of Cronbach's Alpha for each construct show that the value of each variable is reliable and also accepted because it meets the value above >0.70 which is supported by theory (Hair et al., 2019). So it can be concluded that this research obtained a Composite Reliability value and Cronbach's Alpha shows reliability.

Submission of Hypothesis Estimate For Path Coefficient

	Table 6. Path Coefficient Results				
	Original sample (O)	Sample mean (M)	Standard deviation (STDEV)	T statistics (O/STDEV)	P values
Brand Trust→ Purchase Decision	0.200	0.209	0.122	1.643	0.100
Brand Image→ Purchase Decision	0.196	0.186	0.122	1.607	0.108
Brand Trust→ Minat Beli Brand Image→	0.380	0.401	0.146	2.603	0.009
Interest in Buying Interest in	0.526	0.504	0.144	3.646	0.000
Buying→ Purchase Decision	0.540	0.541	0.132	4.094	0.000

Source: Primary data processed by SmartPLS 4.0,2024

H1: Brand Trust has a negative and non-significant effect on purchasing decisions

- H2: Brand Image has a negative and non-significant effect on purchasing decisions
- H3: Brand Trust has a positive and significant effect on Purchase Interest
- H4: Brand Image has a positive and significant effect on Purchase Interest

H5: Purchase Interest has a positive and significant influence on Purchase Decisions

Table 7. Indirect Effect Results					
	Original sample (O)	Sample mean (M)	Standard deviation (STDEV)	T statistics (O/STDEV)	P values
Brand Trust \rightarrow Interest in Buying \rightarrow	0.205	0.213	0.092	2.222	0.026

Purchase Decision Brand Image→					
Interest in Buying \rightarrow Purchase	0.284	0.275	0.110	2.573	0.010
Decision					

Source: Primary data processed by SmartPLS 4.0,2024

H6: Brand Trust has a positive and significant influence on purchasing decisions through Purchase Interest as an intervening variable

H7: Brand Image has a positive and significant influence on purchasing decisions through Purchase Interest as an intervening variable

R- Square (R2)

Table 8. Results of R-Square Values				
Indicator	R-Square	R-square adjusted		
Interest in Buying	0.746	0.741		
Purchase Decision	0.784	0.777		
Source: Primary data proces	sed by SmartPLS 4.0.2	2024		

Source: Primary data processed by SmartPLS 4.0, 2024

Based on table 8 which shows the R-Square results, the R2 for Purchase Interest is (0.746) and the R2 for Purchase Decision is (0.784). So the R-Square value is in accordance with theory according to (Hair et al., 2019) quoted in the journal (Septyadi et al., 2022) for the Purchase Intention value is good and the Purchase Decision is strong.

Q-Square (Q2)

Table 9. Results of Q2 predictive relevance values		
Indicator	Q ² Predict	
Interest in Buying	0.717	
Purchase Decision	0.694	
Source: Drimory data processed by Sma		

Source: Primary data processed by SmartPLS 4.0, 2024

CONCLUSION

1. Brand Trust has no positive and non-significant effect on purchasing decisions.

On Ardiles shoe products in the people of Semarang city. Based on the results of the analysis in this study, it shows that Brand Trust affects purchasing decisions with an Original Sample path coefficient of 0.200 with T Statistics of 1.643, more than 0.05. This evidence shows that Brand Trust has both negative and non-negative influences significant to purchasing decisions. In the people of Semarang city, consumers of Ardiles shoes.

2. Brand Image has no positive and non-significant effect on purchasing decisions.

On Ardiles shoe products in the people of Semarang city. This research shows that Brand Image influences purchasing decisions with an Original Sample path coefficient of 0.196 with T Statistics of 1.607 0.05. This evidence shows that Brand Image has a negative and non-significant influence on purchasing decisions. In the people of Semarang city, consumers of Ardiles shoes.

3. Brand Trust has a positive and significant effect on purchasing interest as an intervening variable.

On Ardiles shoe products in the people of Semarang city. Based on the results of the analysis in this research, it shows that Brand Image affects purchasing decisions

with an Original Sample path coefficient of 0.380 with T Statistics of 2.603 which shows a value of >1.96 and p-values of 0.009 which shows a value of <0.05. This evidence shows that Brand Trust has a positive and significant influence on consumer purchasing interest. In the people of Semarang city, consumers of Ardiles shoes.

4. Brand Image has a positive and significant effect on purchasing interest as an intervening variable.

On Ardiles shoe products in the people of Semarang city. Based on the results of the analysis in this research, it shows that Brand Image affects purchasing decisions with an Original Sample path coefficient of 0.526 with T Statistics of 3.646 which shows a value of >1.96 and p-values of 0.000 which shows a value of <0.05. This evidence shows that Brand Image has a positive and significant influence on consumer buying interest. In the people of Semarang city, consumers of Ardiles shoes.

5. Consumer Purchase Interest has a positive and significant influence on purchasing decisions.

On Ardiles shoe products in the people of Semarang city. Based on the results of the analysis in this study, it shows that consumer buying interest in purchasing decisions has an Original Sample path coefficient of 0.540 with a T statistic of 4.094 which shows a value of >1.96 and p-values of 0.000 which indicates a value of >1.96 and p-values of 0.000 which indicates a value <0.05. This evidence shows that consumer buying interest has a positive and significant influence on purchasing decisions. In the people of Semarang city, consumers of Ardiles shoes.

6. Brand Trust has a positive and significant influence on purchasing decisions through consumer purchasing interest as an intervening variable.

In the people of Semarang city, consumers of Ardiles shoes. Based on the results of the analysis in this study, it shows that the influence of Brand Trust on purchasing decisions is through purchase interest as an intervening variable with an Original Sample path coefficient of 0.205 with T Statistics of 2.222 which shows a value of >1.96 and p-values of 0.026 which shows a value of 0.205 with T Statistics of 2.222 which shows a value of <1.96 and p-values of 0.026 which shows a value of 0.026 which shows a value of <0.05. This evidence shows that Brand Trust has a positive and significant influence on purchasing decisions through consumer purchasing interest as an intervening variable. In the people of Semarang city, consumers of Ardiles shoes.

7. Brand Image has a positive and significant influence on purchasing decisions through consumer Purchase Interest as an intervening variable. In the people of Semarang city, consumers of Ardiles shoes. Based on the results of the analysis in this study, it shows that the influence of Brand Image on purchasing decisions is through purchase interest as an intervening variable with an Original Sample path coefficient of 0.284 with T Statistics of 2.573 which shows a value of >1.96 and p-values of 0.010 which shows a value of >1.96 and p-values of 0.05. This evidence shows that Brand Image has a positive and significant influence on purchasing decisions through consumer Purchase Interest as an intervening variable. In the people of Semarang city, consumers of Ardiles shoes.

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